

William Banwell

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SUMMARY OF SKILLS

Uses expert listening skills to communicate clearly and concisely while maintaining professionalism in every situation. Able to create a culture of mutual trust and caring by respecting others. Known for regularly showing initiative to take on responsibility for areas beyond basic duties.

EDUCATION

Bachelor of Science in Industrial Psychology

Northwest Missouri State University (NWMSU), Maryville, MO

May 2014

GPA 3.61/4.0

- ♦ Self-Finance 75% of education through scholarships and part-time employment working 30-40 hrs/week

WORK EXPERIENCE

St. Thomas More Center (Catholic Youth Camp) | Panora, IA

Summers 2012-2013

Summer Intern

May 2011 to August 2013

- ♦ Acted as a bridge of communication between summer staff/volunteer staff and executive director
- ♦ Corresponded with guest speakers prior to arrival and served as a host to ensure they had the tools necessary for their presentations
- ♦ Motivated and managed summer staff of 10 by facilitating daily meetings and individually communicating with each member, making sure their specific needs were being met
- ♦ Coordinated with diocesan staff and volunteers to develop and implement programming custom tailored to the audience age group
- ♦ Attended weekly review meetings for process analysis and improvement

Lifeguard

May 2012 to August 2012

- ♦ Cooperated with fellow staff members to provide a safe, organized, and enjoyable experience for up to 200 campers and volunteer staff
- ♦ Applied job analysis methods to help create a productive schedule for lifeguard position
- ♦ Supported diocesan contractor and executive director with special projects and offered suggestions for facility improvements
- ♦ Utilized and modeled leadership skills for camper patrons and volunteer counselors during weekly activities, lead canoeing excursions ensuring safety of campers and encouraged counselors to be effective leaders

Sign Shop (NWMSU) | Maryville, MO

Production Assistant

September 2011 to February 2013

- ♦ Created wide range of promotional items and campus signage using ADA compliance guidelines
- ♦ Assisted in building the University's brand identity through the creation of environmental graphics using large-format printing, vinyl decal printing, and rotary/laser engraving
- ♦ Collaborated with departments to create distinctive graphical displays and vehicle graphic
- ♦ Interacted with customers to solve problems, tailoring each customers' experience to offer products tailored to their needs.

Boswell Roofing and Repair | Corning, IA

Laborer

May 2010 to August 2012

- ♦ Replaced and repaired roof materials while communicating effectively with fellow employees and customers to provide an effective and aesthetically pleasing product
- ♦ Communicated with customers effectively to address concerns during the installation process
- ♦ Incorporated problem solving skills to resolve architectural issues specific to each job
- ♦ Maintained a clean work environment while simultaneously promoting customer satisfaction